



Republic of the Philippines
HOUSE OF REPRESENTATIVES
Quezon City

EIGHTEENTH CONGRESS
First Regular Session

HOUSE RESOLUTION NO. 768

Introduced by REPRESENTATIVE VIRGILIO S. LACSON

**A RESOLUTION
DIRECTING THE APPROPRIATE COMMITTEE/S, TO CONDUCT AN
INQUIRY, IN AID OF LEGISLATION, CALLING
TELECOMMUNICATIONS, INTERNET, AND CABLE TELEVISION
SERVICE PROVIDERS FOR LEGISLATIVE INQUIRY, RELATIVE TO
MANDATING REBATES TO CONSUMERS FOR PERIODS OF SYSTEM
FAILURE, OR NON-ACCESS TO SERVICES SUBSCRIBED.**

WHEREAS, telecommunications, internet, and cable tv services have become an integral part of the daily lives of people;

WHEREAS, such services are depended upon by all Filipinos for the conduct of their businesses;

WHEREAS, telecommunications, internet, and cable providers periodically have system failures or downtime, announced or unannounced, disruptive to the needs of the subscribing consumers;

WHEREAS, such disruption in services directly causes a disruption in the conduct of businesses in the Philippines and ultimately results in a disruption in the Philippine economy and its growth;

WHEREAS, despite this, the subscribing consumers are still made to pay for services not consumed, and even inconvenienced them;

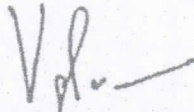
WHEREAS, the Filipino people may only be made to pay for services that they actually consume, as is the basic precept of fairness.

NOW THEREFORE, BE IT RESOLVED AS IT IS HEREBY RESOLVED,
by the House of Representatives that the appropriate committee/s be directed

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to conduct an inquiry, in aid of legislation, to call upon all telecommunications, internet, and cable television service providers for legislative inquiry relative to mandating rebates to consumers for period of system failure or non-access to services subscribed.

Adopted,

A handwritten signature in black ink, appearing to read 'V. Lacson', with a horizontal line extending to the right.

HON. VIRGILIO S. LACSON