Republic of the Philippines
HOUSE OF REPRESENTATIVES
Quezon City

EIGHTEENTH CONGRESS
First Regular Session

HOUSE BILL NO. 3696

Introduced by Rep. Precious Hipolito Castelo

EXPLANATORY NOTE

Senior citizens have contributed immensely to nation building. As long-time tax payers, they have given much to the State. In return, the State should also institute measures that look after their welfare. They should not be burdened unnecessarily by the challenges of day to day affairs and issues that could otherwise be taken care of by the government on their behalf. Senior Citizens, for the most part, are weak in physical constitution. Hence, there should be a very accessible venue/center in every barangay through which they are able to file their daily grievances, and which would take up the cudgels for them.

The immediate passage of this timely measure is most earnestly sought.

PRECIOUS HIPOLITO CASTELO
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AN ACT
ESTABLISHING A SENIOR CITIZENS' GRIEVANCE DESK IN EVERY BARANGAY

Be it enacted in the Senate and the House of Representatives of the Republic of the Philippines in Congress assembled:

SECTION 1. This Act shall be known as the “Senior Citizens’ Grievance Desk Act.”

SEC. 2. There shall hereby be established in every barangay a Senior Citizens’ Grievance Desk through which all senior citizens are enabled to lodge complaints including but not limited to the following:

a. Violations on their discount privileges
b. Domestic abuse
c. General community maltreatment

Provided, that the barangay shall represent the senior citizens and make follow-ups on their behalf with the concerned government agency for the resolution of their issues.

SEC. 3. To fully implement the provisions of this Act, the proper agency shall issue rules, regulations, guidelines necessary to operationalize the intent and purpose of this Act.

SEC. 4. This Act shall take effect fifteen (15) days following its publication in the Official Gazette or in at least two (2) newspapers of general circulation.

Approved,